Leadership in practice.

BROGAN, J.

2023

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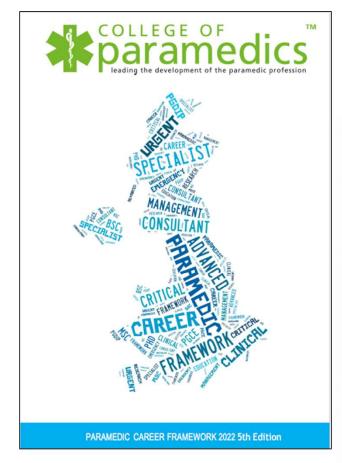


#CoPAberConf

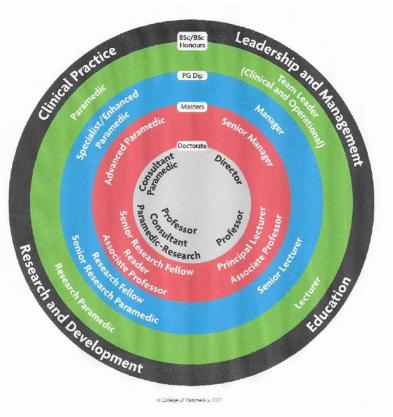
Lemony Snicket, The Grim Grotto. "A series of unfortunate events"

"People aren't either wicked or noble. They're like chef's salads, with good things and bad things chopped and mixed together in a vinaigrette of confusion and conflict."















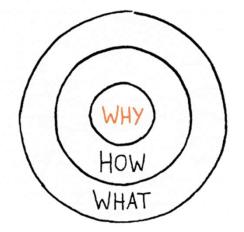


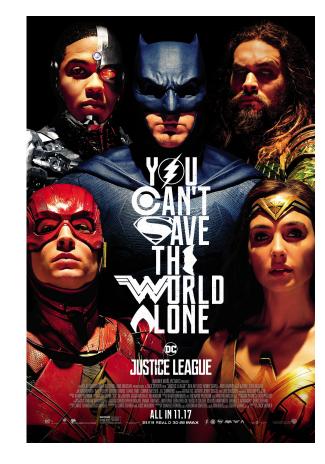




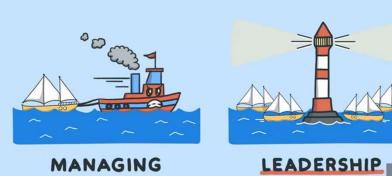


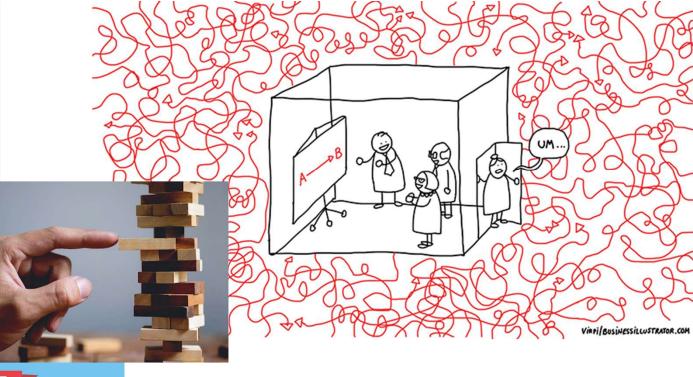
SUPERVISION

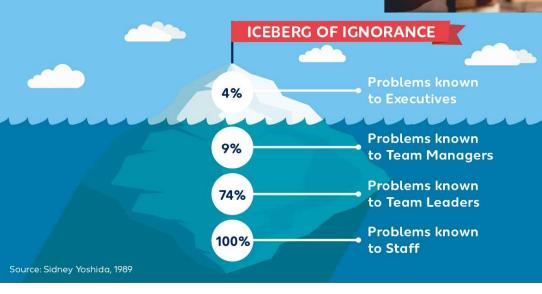














A promise to learn – a commitment to act

Improving the Safety of Patients in England

National Advisory Group on the Safety of Patients in England

August 2013





The Francis Report recommended numerous types of new regulation. Regulation, especially using intelligent inspection by experts, does have an important role in setting out what is expected, monitoring the extent to which those expectations are met, and taking action when they are not met. Clear and prompt response to alarming signals, such as have now been investigated in the Keogh study of some hospitals with significantly high mortality rates, is crucial for quality control.

However, regulation alone cannot solve the problems highlighted by Mid Staffordshire. Neither quality assurance per continual improvement can be able to the problems highlighted by Mid Staffordshire. Neither quality assurance per continual improvement can be able to the problems highlighted by Mid Staffordshire. Neither quality assurance per continual improvement can be able to the problems highlighted by Mid Staffordshire. Neither quality assurance per continual improvement can be able to the problems highlighted by Mid Staffordshire. Neither quality assurance per continual improvement can be able to the problems highlighted by Mid Staffordshire. Neither quality assurance per continual improvement can be able to the problems highlighted by Mid Staffordshire. Neither quality assurance per continual improvement can be able to the problems highlighted by Mid Staffordshire. Neither quality assurance per continual improvement can be able to the problems highlighted by Mid Staffordshire.

In the end, culture will trump rules, standards and control strategies every single time, and achieving a vastly safer NHS will depend far more on major cultural change than on a new regulatory regime.

NHS is unique in the world, and can do what no other system can. It has the potential to be the safest healthcare system in the world. The best responses to the rrancis Report, the best routes to badly needed improvements, will build on the strengths of the NHS, not ignore them or take them for granted. This will take time to bear fruit and require many years of effort, many messages and many deeds. There is no easy fix, but the prize is worth the price.

Thoughts?







Letter



Nebulised salbutamol in critical asthma: time for a re-think on the practice of 'in-line' nebulised salbutamol in intubated patients

Neil Thomson

On behalf of the National Ambulance Service Medical Directors neil.thomson@lond-amb.nhs.uk

Dhushy Surendra Kumar*

Chair, Joint Royal Colleges Ambulance Liaison Committee chair.jrcalc@aace.org.uk

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In Pursuit of a Culture of Continuous Improvement: Scotland's National **Ambulance Service**

Bryan Rodgers 63 and Jiju Antonyb

^aEdinburgh Business School, Heriot-Watt University, Edinburgh, Scotland, UK; ^bDepartment of Industrial and Systems Engineering, Khalifa University, Abu Dhabi, UAE

Guideline:

T-Piece nebuliser removed

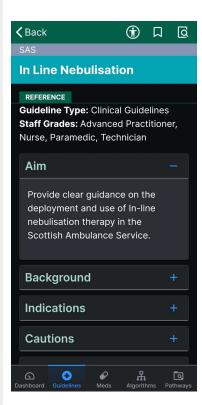
Question and answer: Q&A: A question has been raised as to why the T piece nebuliser is no longer included in the JRCALC guidelines. NASMeD was made aware of patient safety concerns relating to the practice of in-line nebulisation. typically for the administration of nebulised salbutamol through a T-piece to intubated patients in cardiac arrest as a result of asthma. NASMeD requested that JRCALC review available clinical evidence, and consider the relative merits or risk or harm of in-line nebulisation in the pre-hospital environment. JRCALC have recommended that, on balance, the risk of harm should be considered greater than the likely benefit. Therefore, NASMeD recommends that the practice of in line nebulisation through a T-piece as a therapy for patients ventilated through an endotracheal tube should be discontinued.

Status: 1

Date posted: October 23, 2017

Date resolved:





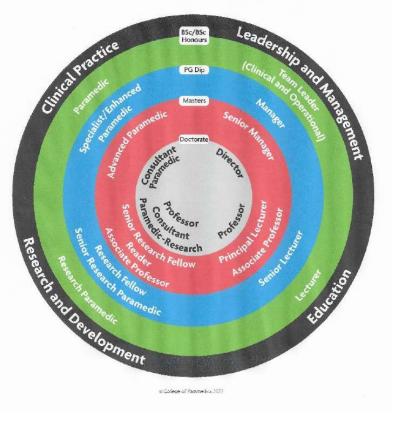


The wheel(s)!



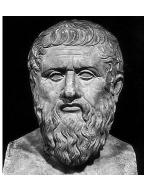


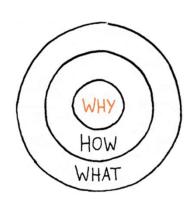




Influence and YOU

- Audience
- Speaker
- Transformation
 - Know
 - Believe
 - Feel
 - Do





EQ is a Key Part of The Whole Person



Expertise (IQ) - What you bring to work.

Personality - Who you are at work.

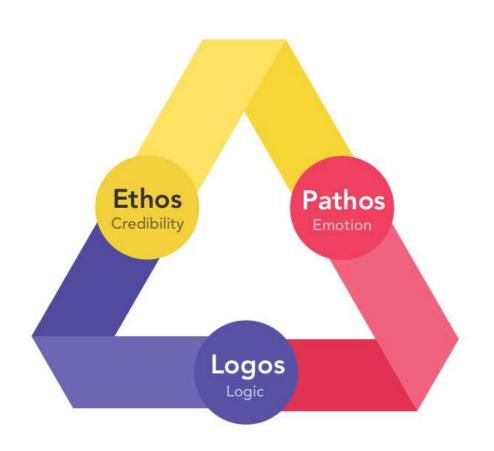
EQ - **How** you make the most of both your expertise and your personality.



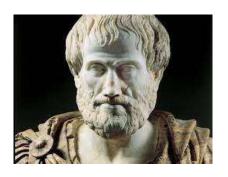




Aristotle's Three Modes of Persuasion

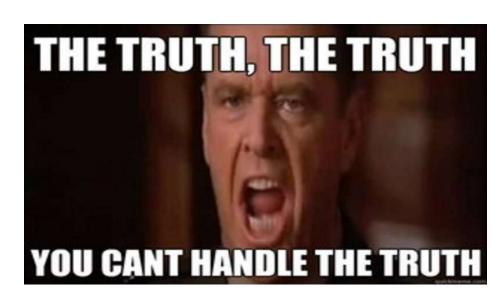






"Anybody can become angry — that is easy, but to be angry with the right person and to the right degree and at the right time and for the right purpose, and in the right way — that is not within everybody's power and is not easy"

Aristotle

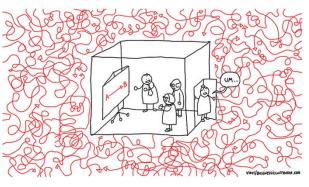


Being a "leader"



- Effective decision-making in the context of uncertainty:
 - Slowing down and deepening awareness of the kinds of problems we face.
 - Letting go; of old habits, tried and tested answers
 - The idea that it is always the role of leaders to supply answers and certainty.

- If we don't have answers, effective decision-making rests on:
 - Willingness to be curious
 - Ability to inquire,
 - Ask the right questions
 - Listen
 - Experiment
 - Notice
 - Learn.





















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